

Additional Resources

There may be other resources available depending on your specific needs and your location.

- MNBenefits.org - is a good place to start for benefits offered by the State
 - This includes food assistance, cash programs, child care assistance, and others
- [Legal Aid Minnesota](http://LegalAidMinnesota.org) - Statewide
- LawHelpMN.org - Statewide
- Mid-Minnesota Legal Aid (free legal advice and representation)
 - **Only currently assisting those with Applicants with a Eviction hearing**
 - Intake line 612-334-5970 or 1-800-292-4150
 - Alternative number? (651) 222-3749
- HOME Line (free legal advice)
 - English - 612-728-5767 / 866-866-3546
 - Spanish - 612-255-8870
 - Somali - 612-255-8860
 - Hmong - 612-255-7104
- Volunteer Lawyers Network - [9am to 1pm M, W, Th]
 - (612) 752-6677
 - Online form for clients to complete at our website:
 - <https://www.vlnmn.org/help>
 - *Emergencies only* - beth.kelly@vlnmn.org
 - “Please only have staff email or call me directly about emergency situations. Your client will still need to go through an intake with us, but I can generally have staff help get that done once I have spoken with someone at your organization and assessed the situation.”
- For help with heating costs and furnace repairs visit the [Low Income Energy Assistance Program](#) (Statewide)
 - Many electric providers also have payment plan programs and sometimes forgiveness programs - depending on who is your utility provider and your situation.
- **Mediation Services for people at risk of utility disconnect services AND Landlord / Tenant issues**
 - 1-833-266-2663 (state wide)
 - info@CommunityMediationMN.org
 - 763-561-0173 (Hennepin county)
 - referrals@CMRSmn.org
 - When possible do a soft handoff to CMRS/CMM

- If a soft handoff is not possible collect and provide as much contact information as possible. CMRS/CMM will always begin with the person requesting help
 - <https://communitymediationmn.org/services/housing-mediation/>
 - **Utility Assistance - Statewide Emergency Assistance Program**
 - <https://mn.gov/commerce/consumers/consumer-assistance/energy-assistance/>
- Help with Internet costs is available through the [FCC Emergency Broadband Benefit \(EBB\)](#). (Nationwide)
- Most counties also have their own variety of assistance programs
- <https://www.housinglink.org/List/emergency-rental-assistance>
 - Application open 6/7-6/12 2021 or until funding runs out
 - Landlord Resource
- Victim Service providers by county
 - <https://dps.mn.gov/divisions/ojp/forms-documents/Documents/Victim%20Service%20Directory%20-%20Sorted%20by%20County.pdf>
- State-level Housing Support
 - <https://mn.gov/covid19/for-minnesotans/get-help/housing.jsp>
- Suicide prevention
 - 952-946-7998 or 1-800-273-8255
 - Text MN to 741741
 - <https://www.health.state.mn.us/communities/suicide/basics/materials.html>
 - NAMI Minnesota
 - (888) 473-0237
 - Mental Health Association Minnesota
 - (651) 493-6634
- Housing Justice Center - helping with RentHelpMN Appeals documentation and submission
 - 1-880-403-0476

Community Action Partnership

Energy Assistance Program

<https://caphennepin.org/what-we-do/>

Hennepin County EA/EGA 612-596-1300 / 612-596-1900

Utility Assistance

Housing Help/Emergencies/Safety Needs

- <https://www.havenhousing.org/> - Families who reside in Hennepin County and are in need of emergency shelter must contact the Hennepin County Shelter Team at **612-348-9410 M-F, Evening/Weekends 651. 291. 0211**
- **MN Day One Crisis Hotline - 1.866. 223.1111** to speak with an advocate who can guide you to a service provider and safe place. If you are in need of a safe place to stay because you are fleeing an unsafe environment at home.
- **Tenant Resource Center** - For Hennepin County residents who are at risk of eviction or homelessness
 - 612-767-9737
- http://bridgetobenefits.org/Housing_Transportation -
- <https://www.ppl-inc.org/community-resources>
- <https://www.habitat.org/housing-help>
- www.phumulani.org
 - 612 251 9421
 - Anyone who identifies as a victim or survivor of domestic violence.
 - Funds are set aside to help with rent support and/or damage deposits

Building Blocks of Islam- Emergency Assistance (612) 615-9034: Clients need to call the number & leave a voicemail for emergency assistance; If client is **HOMELESS**, follow prompts so that a staff member can assist them w/ temporary stay in hotel; can assist w/ 1st month's rent & deposit; gift cards for groceries; gas and/or public transit gift cards. Expect to get a follow-up phone call w/in 1 week if not homeless.

ZACAH- go to zacah.org to submit application for rental, deposit, food, assistance w/ other bills, etc. Also a resource for women & children fleeing domestic violence situations, as they own a transitional home that can house women and children until they get on their feet, usually 3-6 months of living rent-free.

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Hennepin County Human Services

Offer assistance with food, finances, housing support, and child care.

MNBenefits.org

Single Adults (612) 596-1300

Families (612) 596-1900

Financial Rehabilitation Incorporated

Offers free financial counseling for individuals.

400 Selby Avenue Ofc, Saint Paul, MN 55102

Call (651) 777-7420 to schedule an appointment

Consumer Credit of Minnesota

Provide credit counseling, financial education, and debt management services.

5871 Cedar Lake Road S, Suite 105, St. Louis Park, MN 55416

Call (952)-544-6800 to get more information

Single Adults:

Catholic Charities Opportunity Center

Offers numerous forms of financial assistance, referrals, and even credit counseling services.

740 17th Street East Minneapolis, MN 55404

(612) 204-8273

Families and Single Adults:

St. Stephen's Human Services

Serves Hennepin County residents

Connects residents to resources they are in need of. Support a variety of services including affordable housing, shelters, government documents, etc.

2309 Hennepin Avenue South Minneapolis, MN 55404

(612) 870-2298

Youth (under 24) and Young Families:

YMCA Youth Intervention Services

Provide educational support, violence prevention, life coaching, and a youth resource line.

2304 Jackson Street NE Minneapolis, MN 55418

(763) 493-3052

American Indian Families:

Minnesota Indian Women's Resource Center

Supports American Indian Women and families in Minnesota with resources regarding sexual assault, domestic abuse, mental health, housing instability, and child care. Have support groups, counselors, and educators.

2300 15th Avenue South Minneapolis, MN 55404

(612) 728-2026

North Minneapolis Resident's:

Northpoint Health and Wellness

<https://www.northpointhealth.org>

(612) 767-9500

Lutheran Social Services:

Free budget, debt, credit, housing, and bankruptcy counseling. Consumer debt consolidation services are also available.

(651)-642-5990

Mental Health

- <https://walkin.org> - Mental Health Resource (Statewide)
 - Walk-in Counseling Center
 - Free remote counseling, completely virtual/over the phone
 - Offered to everyone, services available for Hmong and Spanish speakers
 - Call 612-870-0565
 - <https://walkin.org/join-counseling-now-by-phone-or-computer/> - More detailed information on how to speak with a counselor and clinic hours
- NAMI Minnesota
 - <https://namimn.org/>
 - 651-645-2948 Helpline/Resources/Information
 - Adult and Child resources

Technology and Internet

- [Free Wifi Hotspots](#)
 - Xfinity now offers free wifi hotspots for everyone in need of internet
 - Insert your zip code in the link above to find a hotspot near you
 - Also provides directions to location
 - Call 1-800-934-6489 with questions

Food Shelves - Food Assistance

- Minnesota Food HelpLine
 - 1-888-711-1151
 - HelpLine Hours: Monday-Friday 10:00 a.m.-5:00 p.m.
- House of Charity's Shelf of Hope
 - *No geographic restrictions apply*
 - 714 Park Ave, Minneapolis, MN 55404
 - Call 612-594-2000
 - Hours: Monday – Thursday from 1 pm - 4 pm,
 - Languages: English, Spanish
 - This food shelf offers each person 1 bag of pre-packed groceries and any other food and hygiene items while supplies last.

- CES Food Shelf (Community Emergency Services)
 - *No geographic restrictions apply*
 - 1900 11th Avenue, Minneapolis, MN 55404
 - Call 612-870-1125
 - Hours: Monday – Thursday from 1 pm - 4 pm
 - Languages: English, Spanish
 - The Food Shelf will be distributing pre-packed bags of groceries in the CES parking lot, and will provide perishable items as well.
 - Community Emergency Services has an East African food program as well.
- VEAP Food Shelf
 - 9600 Aldrich Ave S, Bloomington, MN 55420
 - 952-888-9616
 - Hours: Monday – Friday 8 am-4:30 pm
 - Languages: English, Spanish, Russian; have some support for Mandarin and Somali
 - *Serves residents in south metro (Bloomington, Richfield, Edina, and parts of South Minneapolis – south of 50th Street & west of Cedar Avenue)*
 - VEAP Food Shelf has increased the number of times per month that a household can receive food.
 - Appointment Only
- CEAP (Community Emergency Assistance Programs)
 - 7051 Brooklyn Blvd Brooklyn Center, Minnesota 55429
 - By appointment only, multiple monthly visits allowed
 - 763-566-9600
 - Hours: Mon-Fri 8:00am-4:30pm
 - You can select a same-day or next-day time slot between 9am and 3:30pm Monday through Thursday, or Friday from 9am to noon.
 - Metro Mobility is offering FREE delivery from food shelves because of COVID-19

Employment

- Dress for Success
 - Provides clients with the tools needed to find and maintain employment. Also they will provide employment attire. All services are free.
 - For women in the Twin Cities.
 - <https://www.dressforsuccesstwincities.org/our-programs.html>
 - 1549 University Ave W # 1, St Paul, MN 55104
 - (651) 646-6000

- CareerForce in Minneapolis North
 - <https://www.careerforcemn.com/>
 - 800 W Broadway Ave, Minneapolis, MN 55411
 - Main (651) 539-4410
 - Monday - Friday:8:00 am-4:30 pm
 - COVID19: We are offering job search, resume writing, employer services and other support online and over the phone. Please note that this location is not open to customers for in-person support.
- CareerForce in Minneapolis South
 - <https://www.careerforcemn.com/>
 - 777 East Lake Street Minneapolis
 - Main (651) 539-4410
 - **Monday - Friday:** 8:00 am-4:30 pm
 - COVID19: We are offering job search, resume writing, employer services and other support online and over the phone. Please note that this location is not open to customers for in-person support.

Childcare

- [Child Care Assistance Program](#) (Statewide)
 - Financial assistance to low income families who need help with childcare.
 - Apply online at ApplyMN.dhs.mn.gov.
 - Available to families who meet the income requirements, see above links.

Electric

- Xcel Energy Low-Income Phone Line: 1-866-975-7327
 Tenants that have received a “disconnect notice” can call this number and ask that their disconnection be put on a hold. If client has applied for utility assistance through RentHelpMN, client will need to be connected with a Field Partner, and field partner will need to confirm to Xcel that client has applied. Once confirmation of application has been made by Field Partner, Xcel will put applicant’s disconnect on hold and will also be open to making a payment arrangement w/ tenant if not all funds are covered.

Mortgage assistance

MN program (not yet open) - HomeHelpMN -

<https://www.mnhousing.gov/sites/Satellite?c=Page&cid=1520490996825&pagename=External%2FPage%2FEXTStandardLayout>

Credit Repair resources - Specifically for past-due payment issues

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Migrant Labor Representative

Faribault- Martha 507-497-1227

Mankato- Janie 507-344-2608

Willmar- Josie- 320-441-6575

Rochester- Silvia 507-923-2827

State Monitor Advocate- M. Estella-651-259-7592

They help get migrant workers connected with community resources, complaints applying for Unemployment Etc.

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A landlord threatening eviction, giving an eviction notice, and filing a case with Housing Court is different from you being formally evicted. You are not formally evicted until Housing Court has made a ruling on your case. Project HOPE cannot provide legal advice or answer legal questions, but I highly recommend you contact the Volunteer Lawyers Network (612-728-5767) tomorrow morning, they are open 9am to 1pm Monday, Wednesday, and Thursday. You can also contact HOME Line for free legal advice about your situation (612-728-5767) - you'll need to leave a voicemail and they call back within a day or two.